

# VDSS

VOCATIONAL EDUCATION &  
TRAINING (VET) DELIVERED  
TO SECONDARY STUDENTS



## HOSPITALITY

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Training that  
leads to jobs!





# SIT20322 Certificate II in Hospitality

## WHAT DOES THIS COURSE INVOLVE?

Imagine diving into the exciting world of hospitality. This qualification is designed to introduce you to the dynamic industry and equip you with essential operational skills and industry knowledge.

From mastering routine tasks to working under direct supervision, you'll gain hands-on experience in a range of hospitality operations.

Discover the secrets behind delivering exceptional customer service, explore the inner workings of the industry, and get ready to embark on an exciting career in hospitality.

## ENTRY REQUIREMENTS

- Applicants must be 15 years or over
- Must be attending Secondary School
- Successful completion of year 10

## STUDY PATHWAYS

After completing the Certificate II in Hospitality you will have the opportunity to continue into a Certificate III in Hospitality.

## CAREER OUTCOMES

- Cafe Attendant
- Bar Attendant
- Food And Beverage Attendant
- Bar Attendant
- Waiter
- Barista

## COURSE LENGTH

2 years

## STRUCTURED WORKPLACE LEARNING

Min 80 hours

## CONTRIBUTION TO THE VCE AND VCE VOCATIONAL MAJOR

Please speak to your VET coordinator for more information about contribution to VCE or VCE VM.

## TUITION AND MATERIALS

All fees will be made available to secondary schools. All fees are invoiced to secondary schools.

Units	
BSBTWK201	Work effectively with others
SITHIND006	Source and use information on the hospitality industry
SITHIND007	Use hospitality skills effectively
SITXCCS011	Interact with customers
SITXCOM007	Show social and cultural sensitivity
SITXWHS005	Participate in safe work practices
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Units subject to change.



For more information contact  
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